LIBRAS Report Rosemary Henders North Central College IACRL 2012 Report

"Adopt a Design Approach to Accelerate Library Innovation." I appreciated hearing Steven Bell's keynote remarks regarding adopting a design approach to change as a vehicle for adapting to today's rapidly changing library reality. Referencing IDEO's deep dive approach to design thinking, Bell encouraged us to identify: the problem, the stakeholders, the issues and why they are important, the best solutions to the problem, and the resources needed to make it happen. I particularly found useful his suggestions to step back and just listen and observe as a means of identifying problems in an organization and to not be afraid to steal ideas from others who seem to be succeeding. Bell provided a helpful 2 page bibliography of sources dealing with innovation and design thinking.

"Cataloging to Coconuts: Lessons Learned While Volunteering in a Library in the South Pacific." I enjoyed Jennifer Paliatka's description of her volunteer stint in the Cook Islands. It made me thankful for the wealth of resources most of us have to draw upon in our own and other censorial libraries. I have always thought I'd like to a similar volunteer experience, but her tale of being handed an outdated computer and told to figure out how to do something useful with it has made me rethink that plan!

"Legal Research for Non-Law Librarians." Gwen Gregory and Jamie Sommer presented useful background information that should come in handy when faced with the dreaded legal questions. I usually manage to work my way through LexisNexis, but it will help to have a better understanding of what I will find there. They also provided a lengthy bibliography of online legal resources to fall back on when answering legal questions

"The Internet is Not a Dirty Word: If They are Going to Use It, Use It Right." Amy Kammerman made me realize that Google has become the "elephant in the room" in my instruction, and that I need to more openly acknowledge what when it is really the best and quickest source of certain types of information. Her enthusiasm was catching, and her examples of useful Google searches was informative.